

#### WHAT TO EXPECT FROM LEARNING CENTER TUTORS

#### **Tutors will:**

- Be punctual to the appointment
- Answer questions to the best of their abilities
- Try working the problems on their own before the tutoring session
- Guide you through the content and work with you to develop problem-solving skills
- Set reasonable expectations for the session and encourage active participation
- Be patient and adapt to students' needs
- Provide feedback as you make corrections

Tutors will not fix, check, or correct problems.

## WHAT THE LEARNING CENTER EXPECTS OF STUDENTS USERS

## Students will:

- Attend class
- Schedule tutoring appointments in advance before assignments or tests
- Try working the problems on their own before the tutoring session
- Prepare specific questions
- Come prepared with course materials, notes, textbooks, syllabi, calculator, etc.
- Engage in the tutoring session
- · Communicate their needs
- Be patient and flexible

### **MISSION**

The Learning Center strives to empower University of Utah students to succeed in their college career and beyond. Our services are intended to help students gain a deeper understanding of their course content as well as to develop transferable skills to help them become more successful students and lifelong learners.

# **COMMITMENT TO INCLUSIVITY**

Learning Center is committed to supporting learners at any stage of their learning process, and we strive to accommodate specific learning needs and preferences. We recognize each person holds a unique, intersectional identity which impacts how they interact with the world. If any aspect of our services, scheduling process, or website raises questions for you or presents barriers to your learning, please contact Casey Hoekstra, Associate Director, by email at <a href="mailto:casey.hoekstra@utah.edu">casey.hoekstra@utah.edu</a> or by phone at 801-581-5153 so we can better support you.